Single Point Lean Lessons

- TOAST KAIZEN: An Introduction to Continuous Improvement & Lean Principles
- Toast Value Stream Mapping
- SS-5 Challenges: Making Lean's First Improvement Last
- Downsizing Lot Sizes
- Poka-yoke: Mistake Proofing Techniques to Achieve Zero Defects
- Improvement Kata: A Scientific Approach to Learning
- CEDAC: Cause & Effect Diagrams to Foster Team Problem Solving
- Changeover: Cut Costs & Increase Flexibility through Set up Reduction
- A Slice of Six Sigma: An Easy to Understand Introduction for Non-Statisticians
- TPM: Tapping the Hidden Capacity of your Equipment
- Pulling Together 1: An Introduction to Pull Systems & Kanban
- Pulling Together 2: Learning to Connect & Synchronize
- Thinking Outside the Suggestion Box: Create an Idea System that Works
- Lean Policy Deployment: Creating a Roadmap for Improvement
- Lean for the Office: Creating the Perfect Day
- Single Patient Flow: Applying Lean Principles in Healthcare
- Supplier Kaizen: Engaging the Extended Value Stream
The Shingo Prize Winning Management Engagement Series

- Moments of Truth: Creating a Lean Chain of Support
- True North in a Nutshell: Six Guiding Principles for your Lean Journey
- Go See: A Management Primer for Gemba Walks
- Management Kaizen: Key Improvements that Only Top Management Can Make

Virtual Plant Tours

- AccuRounds: The Next Level in Operational Excellence in Contract Metalworking
- Alpha Analytical: World Class Chemistry
- Brookfield Engineering Laboratories: Leveraging Lean to Produce in the US for the Global Marketplace
- Madico: Made Lean in America
- Ophir Optics: Achieving Results & Accelerating Employee Development
- The Gem Group: Committed to World Class Performance
- Raytheon IADC: The Evolution of a Culture of Continuous Improvement
- Z Corporation: Visual Controls, Remarkable Results & Happy Employees
Tea Time with The Toast Dude Webinar Podcasts

Countermeasures

- Making Leader Standard Work...Work
- Mistake Proofing for Everybody
- The origins of Value Stream Mapping
- ECET: Effect Cause Effect Technique
- 3P: Production Preparation Process
- War Rooms & Obeyas
- Making Huddle Boards Work
- Improvement Kata: Where does it fit?
- Value Stream Mapping Faux Pas
- Gemba Guidelines

Bruce Hamilton’s Personal Insights

- 30 Years of Mistakes
- Silver Bullet Mania
- Highlights from the 2016 Northeast Lean Conference
- Two of Lean’s Most Frequently Asked Questions: What Do I Do First? Then What?
Just for Managers

- Manager Muda
- Managerial Engineering: Creating Favorable Environments
- Management Kaizen
- Blue Collar Management
- The Politics of Organizational Change
- Tips for Engaging Employees
- More Tips for Engaging Employees
- 5S Mistakes Managers Make
- Creating a Lean Resource Center
- Reaching Out to Suppliers
- Killer Metrics that Can Undermine Continuous Process Improvement
- Why Not More Ideas?
- Tips for Manager Gemba Walks

Specifically for Healthcare & Office Personnel

- Continuous Improvement in the Office
- Lean Compensation: Linking Pay to Transformation
- What Manufacturing & Healthcare can Learn from Each Other?
- Kaizen for the Office
- Emotional Safety: An Essential Part of a Lean Transformation
Systems
- Principle Based Improvement: The Shingo Model
- The Deep Dive: Focusing your Lean Learning
- The Social Side of Going to See
- The Technical Side of Going to See
- Getting Suppliers Involved in your Lean Transformation
- Setting a Realistic Pace for Improvement
- Ground Your Lean Learning in the Know How AND WHY
- Making Problems Ugly
- Unlearning: Overcoming 6 Status Quo Predispositions

Change Agents & Employees
- Respect for Every Individual
- Overcoming Organizational Obstacles to Lean
- Responding to Managerial Objections to Lean
- Managing Up: 7 Ways to Engage your Boss

Seasonal Specialties
- Coping with the Summer Doldrums to Keep your Lean Initiative on Track
- New Year's Resolutions To Managers
Select Presentations from the Northeast Lean Conference: Keynotes

Keynotes:
- Paul Akers: Lean is Simple
- Brian Wellinghoff: Igniting Trust through Improvement
- Karl Wadensten: I Went to a CI Conference. Now What?
- Dan Ariens: The Leadership Balance of a Lean Journey
- Russ Scaffede: Enable Teams Using Lean and Use Lean to Enable Teams
- Billy Taylor: Lean Your Brand: Define, Align & Execute Winning
- Norm Bodek: The Harada Method – The Best Method to Develop People
- Jim Womack: Learning to Share your Value Streams
- Sheriff John Rutherform: Lean-ing into Excellence
- John Shook: Outsourcing – The Big Lie
- Jamie Flinchbaugh: Building a Problem Solving Organization
- Ritsuo Shingo: What is Management
- Bruce Hamilton: Easier, Better, Faster, Cheaper
Select Presentations from the Northeast Lean Conference: Breakout Sessions:

- David Mann: What about Leader Standard Work?
- David Meier: Develop a Kaizen Culture
- Mike Wroblewski: Simple Kaizen – Back to Basics
- Mike Rother: The Toyota Kata Mindset
- Alan Robinson: How Idea Driven Companies Eliminate Waste
- Tom Hartman: The Sustained Lean Culture
- Bryant Sanders: Jishuken – Connect Results & People
- Carestream: The CI Journey to Shingo Recognition
- Art Byrne: The 3 Core Management Strategies for Effective Lean Leadership
- Michael Tamasi: The Path to Perfection - People, Process, Passion
- Steven Spear: Still Decoding the DNA of TPS
- Norbert Majerus: Transforming from the Inside Out
- John Shook: Lean WX – Design of Worker Experience
Select Presentations from the Northeast Lean Conference: Breakout Sessions (continued)

- Jeff Siddiqui: Initiating & Influencing the Lean Journey
- Art Byrne: The Lean Turnaround
- Jason Minghini: Lean Best Practices in Warehouse Management
- Eric Pope: Creating a Sustainable CI Culture at US Synthetic
- Plexus Corp: Are you on the Right Road to Lean?
- Millennials: Obstacles or Rocket Fuel? (Vibco Panel)
- Appvion: Innovative Culture Change & Kata to Drive Problem Solving
- Shingo Institute: HR & CI: Building Synergy for Lean Transformation
- The Power of the Shingo Model @ MassMutual Financial
- Fuss & O'Neil: Integrating Lean & Safety with TPM
- Liberty Mutual: PDCA Thinking for Effective Coaching
Select Presentations from the Northeast Lean Conference: Healthcare Focus

Applying Lean in Healthcare Conference Presentations:

- Dr. John Toussaint: Leading a Lean Healthcare Transformation
- Kim Hollon: Build a Culture of CI & Safety at Signature Healthcare
- Steven Spear: Achieving Breakthrough Quality, Access & Affordability
- Dr. Eric Dickson: Lean Leadership Lessons from Healthcare
- Dr. Sami Bahri: Lean Applied to Dentistry (& Medical Practice)
- Jack Billi, MD: Lean Thinking in an Academic Medical Center
- Kathleen Sharp: Leveraging Partnerships for Lean in Healthcare
- W. Gettleman: Lean Design Case Study - Dana Farber Cancer Institute
- Joy Peters: How Lean Applications Are Keeping Patients Safe
- Kurt Knoth: Embedding Kaizen Culture in a Large Health System
- Alice Lee: The Journey to True North
- Dr. Eric Dickson: Incorporate Lean-By-Doing in your Management System
- University of Michigan: Developing Front Line Problem Solvers
- Boston Children’s Hospital: Using LSS to Drive Changes to Patient Care
- Mark Graban: Putting the Continuous Back into Continuous Improvement
General Topics:

- Kevin Hancock: The Higher Calling of Lean
- Lean Liaisons for Peak Performance at The Denver Zoo
- Employee Engagement: Using Tools & Training to Build a Better Lean Culture @ Mass General Hospital (or anywhere else for that matter)
- Easing the Language Barrier: CI Success in a Diverse Workplace
- Innovation Through Idea Systems at UMass Memorial Healthcare
- Haworth: Leveraging the Skills of Women in CI